APMP Pacific Northwest Board of Directors Meeting Minutes



Date: July 10, 2020

Time | Location: 12:00 PM - 1:00 PM | Virtual

Facilitator: Sheri Waldbauer

Attendance:

| Position | Name | Present | Position | Name | Present |
|-------------------|------------------|---------|-------------------|------------------|---------|
| Chair | Sheri Waldbauer | Yes | Communication | Meg Whitehouse | Yes |
| Co-Chair | Julie Dyer | Yes | Marketing Manager | Leigh Ann Newman | Yes |
| Treasurer | Dawn Joao | Yes | Events | Roger Campbell | Yes |
| Membership | Amber McGlothlin | No | Secretary | Shirlyn Betts | Yes |
| Director at Large | Kim Swentik | Yes | | | |

Welcome!

Approve Last Month's Minutes:

• The minutes sent around from June meeting were approved

Events:

- W Winning The Business Ambassador Dawn
 - o Session Discussion
 - Chapter vs. Shirlyn's
 - Plan to do both. Shirlyn her Bingo Happy Hour and PNW another session
 - Dawn taking the lead on looking at game options
 - Shirlyn to follow up with Julia Duke to confirm both sessions
- Lunch and Learns Julie
 - o July Bruce Farrell
 - o September Kristin Dufrene
 - November Robin Davis
- Coffee Talks
 - August Executive Summary Creation and Content (Julie)
 - October Kick-off Meetings (Julie)
 - December Content Management & Software Solutions (Amber)

| Date | Event Type | Topic & Presenter | Registered | Attended | Survey responses | Winner |
|-----------|---------------|---------------------------------------|------------------|----------|------------------|------------------------------|
| 1/14/2020 | L&L | Unrealistic Schedules. Mike Parkinson | 33 | 33 | 4 | Jacqueline Bays- Muchmore |
| 2/11/2020 | Coffee | Salary results | N/A | N/A | N/A | N/A |
| 2/26/2020 | F2F | Face-to-Face Seattle | 7 | 7 | N/A | N/A |
| 3/11/2020 | L&L | PowerPoint tips | 17 | 7 | 1 | Amy Klingele |
| 4/11/2020 | Coffee | Virtual Tools of the Trade | 6 | 3 | N/A | N/A |
| 6/9/2020 | Coffee | Origin Stories | <mark>???</mark> | 3 | N/A | N/A |

APMP Pacific Northwest Board of Directors Meeting Minutes



T-Mobile/Elliot Carp Update: (Roger)

- Offering July 22nd 11:30-Noon to talk about APMP
- Roger to suggest next month

Chapter Rebate Adjustment - Letter and Budget: (Sheri/Dawn)

- BoD agrees need to be firm in our letter
- Topics to include
 - Member view/BoD view
 - Risk to the reduction (events/certs we planned on using it for)
 - No communication prior to announcement with Chapters
- Discussion on addressing this with our members after we hear back on our letter
- Sheri will draft and send around

Communications: (Meg)

- July Newsletter plan to send out July 27th
 - o Hot Tip
 - o T-Mobile/Elliot Carp highlight Roger
 - o Goal status and achievements Sheri
 - o Winners of the certifications hold on this for future

Marketing: (Leigh Ann)

- Website and Social Media Updates
- Email Update

Finance: (Dawn)

• Current Balance \$8,108.52

Membership: (Amber)

- Current members 173
- Ideas on Engagement promotional item (Dawn)

2020 Goals:

• The 25 in '20 Plan: We will increase membership engagement by 25%.

| Metric | Nov 2019 | Last Meeting | Current | 2020 Goal |
|------------------------------|---------------|-----------------|---------|--------------|
| Membership Count | 125 | 170 | 173 | 156 |
| Newsletter Open Rate | 30% | N/A | TBD | 38% |
| Lunch and Learn Attendees | 35 | N/A | | 44 |
| Facebook Reaches | 20 | 43 | 103 | 25 |
| Facebook Engagement | Feb: 10 | 22 | 8 | |
| LinkedIn | 182 | 208 | 214 | 227 |
| Coffee Talks | Feb: 8 | June: 3 | | |
| Website | Feb Baseline: | April: | | |
| Sessions | 66 | 46 | 43 | |
| Users | 40 | 40 | 42 | |
| Page views | 222 | 103 | 99 | |

APMP Pacific Northwest Board of Directors Meeting Minutes



• Regional Ambassador Program:

| Metric | Current | 2020 Goal | 2021 Goal |
|---|---------|--------------|--------------|
| Regional Ambassadors | 2 | 4 | 8 |
| Maren Stark – South Seattle, WA – (Leigh Ann) | | | |
| Jack Kaady – White Salmon, WA – (Shirlyn) | | | |
| New applicants to reach out to | | | |
| Patti Lowe – North Seattle, WA – (Dawn) | | | |
| Tracy Johnson – Richland, WA – (Kim) | | | |
| Mary Ann Reuter – Boise, ID – (Leigh Ann) | | | |

• 2020 Training Day:

| Metric | 2020 Goal |
|------------------------|-----------|
| Training Day Attendees | 20 |

Health Check:

Next Meeting:

Aug 7th | 12:00 PM - 1:00 PM PST | Virtual

Close:

12:53 PM PST